PATCH 52.9

Scheduled to be released to the field, Sunday, March 21, 2004 at 9:00 A.M. CST

Database and client changes.

REPAIRS

PROBLEM REPORT		Initiated	Critical
NUMBER		Ву	Function
	Summary: AFCPDFS Status Report has		
	run 113 hours.		
	Resolution: Added order by clause for the		
	main cursor assignments that populate the		
	GHR CPDF Status Report to avoid the		
Remedy 14240	snapshot too old error.	AF	Reports
	Summary: DMDC Status Report is running		
	greater than 12 Hours.		
	Resolution: Modified the Cursor to fetch		
	the element entry value in the		
	GHR_HISTORY_FETCH package to		
	Improve the Performance of the DMDC		
	Status Report. Modified the get notification		
	details Cursor to use an index for better		
Remedy 14244	Performance.	AF	Reports
	Summary: Need LOV of Foreign		
	Languages to select from.		
	Resolution: This script will update the table		
	FND_LANGUAGES, INSTALLED_FLAG		
	with value 'I', in order to show the List Of		
	Values (LOV) on the form Supplier Sites,		
	language column. Results will be found in		
Remedy 14318	and produce in g, programme in the con-	CPMS	Training
	Summary: Unable to fetch object version		
	number for Position Error.		
	Resolution: Added to code bypasses the		
	cascade in GHR_CORR_CANC_SF52		
	package if the record is already deleted and		
	date track mode is delete next change.		
	Local fix, TAR 3887970.995 has been	L.	
Remedy 14549	logged with Oracle.	Navy	Cancellations

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	Summary: SF-52 Tracking Report not		
	Reflecting all RPAs.		
	Resolution: Enabled the parameter		
	application user name (auto-populates		
	username) at bottom of parameter list to		
	obtain required functionality. Maximum		
	performance is obtained only when the		
	report is run with a value in "User Inbox		
	Name" or "Application User Name".		
	Performance of tracker by "Group box		
	Name" is marginally better when there is no		
	value in either "User Inbox Name" or		
	"Application User Name", meaning it's still		
	slow. You now are able to "find" a lost RPA.		
	If the user is not sure where the RPA exists		
	then he/she needs to blank both the "User		
	Inbox Name" or "Application User Name"		
	values and submit the request (takes some		
Remedy 14631	time but it returns data).	DoDEA	Reports
,	Summary: APP-PAY-07949 prevents HR		1
	Update of NOA 292 Return to Duty.		
	Resolution: Modified code to correct error		
	'APP-PAY-07949' which was received when		
	attempting a return-to-duty (NOA 292) on		
	any individual who have had intervening		
	actions (Realignment, Reassignment,		
	Promotion, etc.) after a		
	NON_PAY_DUTY_STATUS action (NOA		
Remedy 14947	460, 473, etc.) had been processed.	Army	Other
Terrical 14041	Summary: Deleted RPA remains in the	Airiiy	Otrici
	civilian inbox and in workflow inbox.		
	Resolution: Corrected the problem with the		
Domody 15121	RPA showing in the inbox. The Process Log	NGB	In Day
Remedy 15434	Name = PR15434.	NGB	In Box
	Summary: Recon - Locality Pct reflects		
	incorrect value under DCPDS value.		
	Resolution: Two problems were cleared		
	with this modification. Problem 1 had an		
	Incorrect locality percent value under		
	DCPDS. Modified the select statement to		
	correctly pull locality percent based on the		
	duty station. Problem 2 had Retained grade		
	information being printed for all pay rates.		
	Modified the code to include retained grade		
D	information in the extract table only if the pay		D - D
Remedy 15541	rate determinate is in A, B, E, F, U or V.	DeCA	Pay Recon
	Summary: Unable to process WGI on		
	employees with position change due to new		
	date criteria added as part of 11i that checks		
	for and employee assigned to the position in		
	the future.		
	Resolution: Modified package and		
Remedy 15636	removed the new date criteria.	DoDEA	RPA/52

	Summary: CPDF Dynamics Report sends Pay Rate Determinant when NOA is T352. Resolution: Modified CPDF Dynamics report to send right values into Prior Pay Rate Determinant and Pay Rate		
Remedy 15747	Determinant columns.	DoDEA	Reports
	Summary: SF52 tracking report is running too long. Resolution: Enabled the parameter application user name (auto-populates username) at bottom of parameter list to obtain required functionality. Maximum performance is obtained only when the report is run with a value in "User Inbox Name" or "Application User Name". Performance of tracker by "Group box Name" is marginally better when there is no value in either "User Inbox Name" or "Application User Name" or "Application User Name" or "Application User Name" the RPA. If the user is not sure where the RPA exists then he/she needs to blank both the "User Inbox Name" or "Application User Name"		
D I 45774	values and submit the request (takes some	_	DDA /50
Remedy 15771	time but it returns data).	AF	RPA/52
Remedy 15784	Summary: Erroneous values for TSP amount and rate flow from IVRS to DCPDS. Resolution: Changed code to force NULL values in TSP_RATE and TSP_EMPLOYEE_AMOUNT when TSP_STATUS is 'S' or 'T'.	Army	Benefits and Entitlements
	Summary: JPAS tickler report rollback segment #61 with R57 too small. Resolution: Report was completing with errors due to sub query returning more than one record on some LN employees. Modified query in to report to return all applicable employee records. Also corrected same query condition in two value sets in report parameters		
Remedy 15833	report parameters	Λi	Reports

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	Summary: CMIS Compare Utility-		
	mismatches on First_NOA_Code not		
	captured.		
	Resolution: The following packages and		
	procedures were changed.		
	 The DTS Compare Procedure was 		
	modified to check for the first NOA code		
	difference.		
	2. The DTS DMDC Comp Ins CMIS		
	Procedure was modified to change values		
	for insert into table		
	DTS_COMPARE_EXTRACTS to include		
	agency code and sub-element when doing a		
	full extract (i.e., no agency or sub-element		
	entered).		
	3. The DTS DMDC Stat CMIS Package		
	Procedure was modified to add 2 lines to		
	include the first action legal authority code1		
	and first action legal authority code2 in table		
Remedy 15861	DTS_COMPARE_EXTRACTS.	CPMS	CMIS
	Summary: Irregularities in 'Invalid Position		
	Report'.		
	Resolution: Fixed misspelling of		
	"INVALID", no other changes made pending		
Remedy 15929	response from CPMS.	CPMS	Reports
	Summary: Unable to fetch object version		
	number for Positions in NOA 001/721		
	Action.		
	Resolution: Added to code that bypasses		
	the cascade in GHR_CORR_CANC_SF52		
	package if the record was already deleted		
	and the date track mode is delete next		
Remedy 15936	change.	DeCA	Cancellations
-	Summary: SCD Civ is reverting to the SCD		
	Leave when processed NOA 170.		
	Resolution: Corrected the logic where the		
	SCD Civ was reverting to the SCD Leave		
Remedy 15944	when processing an NOA 170 Action.	Army	Appointments
-	Summary: Mismatched locations are		
	causing ON-UPDATE trigger errors when		
	update on NOA 702 Promotion.		
	Resolution: To Update Locations that are		
	not in the GHR_US_FOR_LOC_ALL lookup		
	with '000000'. The process log program		
Remedy 15960	name is R15960.	AF	RPA/52
-	Summary: Unable to fetch object version		
	for Position - Cancellation to NOA 740.		
	Resolution: Added to code bypasses the		
	cascade in GHR_CORR_CANC_SF52		
	package if the record is already deleted and		
Remedy 16018	date track mode is delete next change.	DoDEA	Cancellations
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	Summary: Unable to Cancel (001) NOA		
	840 Processed After Separation.		
	Resolution: A script has been created that		
	will remove the NOA 840, undo its effects,		
	and generate a cancellation Pay500		
	transaction. Process log program name is		
Remedy 16020	R16020.	NGB	Cancellations
	Summary: Employee Record Requires		
	Cleanup.		
	Resolution: A script has been created for a		
	specific employee that will delete the		
	position record that is producing a date track		
	error when the component attempts a 355		
	separation. Program Name for Process Log:		
Remedy 16034		NGB	Other
	Summary: C18 Remark incorrect on SF50		
	from PARIS.		
	Resolution: Modified code in the logic to		
Remedy 16044	print the correct remark description.	AF	Other
	Summary: Patch changes to EUL affected		
	run-time on discoverer queries.		
	Resolution: Modified the Position-		
	Employee View to reference the tables		
Remedy 16047	instead of views.	NGB	CSU
	Summary: NPA (NOA 893) Generating		
	without Locality for FS records.		
	Resolution: Within Grade Increases (NOA		
	893) are being generated by DCPDS to		
	grant the step increase for Foreign Service		
	Officers (Pay Plan FO, and FP) with the		
Remedy 16090	locality amount.	IBB	WIGIs
	Summary: TSP errors occurred when using		
	W' for TSP code on NOA 170 Excepted		
	Appointment.		
	Resolution: Changed the procedure		
	CIV_TSP_STATUS_1 to allow adding an		
	amount or percent when TSP status is W.		
	Generated a new version of message file to		Benefits and
Remedy 16128	reflect the addition of new status.	EOP	Entitlements
	Summary: Type of employment is not		
	updating when 473 LWOP US is processed.		
	Resolution: Disabled the DDF 'US Fed		
	Leave Without Pay Information'		
	(GHR_US_PAR_LWOP_INFO) to ensure		
	that the DDF will not be created for NOA		
	471, 472, and 473 actions and doesn't		
	overwrite the User entered value (type of		
	employment) thru PAR DDF US Fed Non		
	Pay or Non Duty.		
	Note: Partial Fix. Data cleanup scripts will		
Remedy 16133	be available in Patch 52.13.	DFAS	RPA/52
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	Summary: Retained Pay Plan and Grade		
	updated the Appraisal Pay Plan and Grade.		
	Resolution: Modified the procedure to		
	display and update regular pay plan and		
	grade for Mass Appraisals instead of		Mass
Remedy 16137	retained grade and pay plan.	AF	Appraisals
	Summary: SF52 Tracking Report does not		
	track a RPA after Patch 51.16.		
	Resolution: Enabled parameter application		
	user name (auto-populates user name) at		
	bottom of parameter list to obtain required		
	functionality. Maximum performance is		
	obtained only when their report is run with a		
	value in "User Inbox Name" or "Application		
	User Name". Performance of tracker by		
	"Group box Name" is marginally better when		
	there is no value in either "User Inbox		
	Name" or "Application User Name", meaning		
	it's still slow. If the user is not sure where		
	the RPA exists then he/she needs to blank		
	both the "User Inbox Name" or "Application		
D	User Name" values and submit the request	DE40	D
Remedy 16186	(takes some time but it returns data).	DFAS	Reports
	Summary: Blocks 40 - 44 are blank on		
	NPA on NOA 881 (FEGLI Chg) from IVRS.		
	Resolution: Modified the Cursor to fetch		
	the element entry value in the		
	GHR_HISTORY_FETCH package to		
	Improve the Performance of the DMDC		
	Status Report. Also modified the package to		
	ensure that NOA 881 is retrieving the data		
Remedy 16192	for blocks 40-44 on the NPA.	Army	NPA/50
	Summary: Suspense Action Report in CSU		
	lists employees beyond criteria.		
	Resolution: Modified the Report		
	Parameters.		
	Note: Partial Fix. The Suspense Action		
	Report in CSU still lists more employees		
	than those within the parameters		
	established. This problem will be corrected		
Remedy 16209	in Patch 52.13.	AF	CSU
11011104) 10200	Summary: Some JPAS LOVs need to be	,	
	cleaned up.		
	Resolution: Updated all JPAS LOVs		
	mentioned in the remedy ticket. Also		
	removed box characters from NK, NL, NM		
Pamady 16210		CPMS	JPAS
Remedy 16210	and NP.	CPIVIS	JEAO
	Summary: Record types are missing from		
	the ICUC Interface.		
	Resolution: Added LN, AGR and TECH		
	position types in main cursor to pick all	00116	External
Remedy 16217	records.	CPMS	Interfaces

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	Summary: Invalid Duplication Error		
	Message appears on NOA 840 Award		
	Actions.		
	Resolution: When user navigates directly		
	from Remarks to "Update HR" button the		
	focus is still in remarks block (PRE		
	block)and it is trying to run our custom		
	checks with null values. Modified the library		
	to fire custom events only for regular RPA		
Remedy 16248	block.	DFAS	Awards
	Summary: The CSU refresh is exceeding		
	allowable time window.		
	Resolution: Modified procedure to reduce		
Remedy 16291	the time to stage the Separations Load data.	CPMS	CSU
	Summary: CSU "ALPHA ROSTER" is		
	showing birth year for Managers.		
	Resolution: A new program unit for the		
	DOB formula has been added to the report		
Remedy 16308	to check the login and format of the DOB.	AF	CSU
	Summary: CSU Security Roster LOV		
	values displaying incorrectly.		
	Resolution: The Investigation type code		
	values were broken up across many pages.		
	Modified the properties of the repeating		
Remedy 16367	frame in the report layout.	CPMS	CSU
	Summary: Added new business rules and		
	created a new error message text to validate		
	the Payroll Org Code when the Payroll		
SCR 02-2822-DoD	System is equal to 'D' for Navy.	Navy	Positions
	Summary: Modified the edits and		
	associated error messages for the Air Force		
	ART Indicator during RPA Processing and		
SCR 03-8443-AFX	Person Extra Information Maintenance.	AF	RPA/52
	Summary: Added batch print parameters to		
	NGB SF50. Also added this report to the		
	Request Groups - CIVDOD Personnelist		
SCR 03-9399-DoD	Reports and CIVDOD VSB Report Group	NGB	Reports
	Summary: Added new columns and		
	modified the forms and packages as per		
	requirement. This Promotion also will fix PR		
	16047 - a view change to enhance		
SCR 03-9544-AFX		AF	CSU
	Summary: Request for Correction to the		
	Date of Birth (DOB) on several employee		
	records. Process log program name is		
CRT 03-10147-DOD	CRT03-10147-DOD.	NGB	Other
,	Summary: A script has been developed		
	that will provide additional cleanup on an		
	employee's record at NGB. Process log		
CRT 03-10993-DOD	program name is CRT03_10993_DOD.	NGB	Other
CIVI OO 10000 DOD			

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	Summary: The following modifications		
	have been made at Region 3 for three		
	employees.		
	a. Constraint error caused original script not		
	to complete for an employee's record. This		
	completes the data fix.		
	b. Extraneous assignment record deleted		
	for an employee from the assignment		
	history.		
	c. Three more RPAs deleted for an		
	employee.		
CRT 04-11652-DoD		AF	Other
	Summary: Deleted the LWOP Dates from		
	an AF Appropriated Record. Process log		
CRT 04-11706-AFX	program name is CRT04-11706-AFX.	AF	Other
CICI 04-11700-ALX		Λi	Other
	Summary: Removed the LWOP Dates from		
ODT 04 44000 AEV	an employee's record. Process log	^ <u>-</u>	Other
CRT 04-11828-AFX	program name is CRT04-11828-AFX.	AF	Other
	Summary: Combined the Appropriated		
	Records for an AF Employee. Process log		
CRT 04-11855-AFX	program name is CRT04-11855-AFX.	AF	Other
	Summary: Title XI, Subtitle A of the		
	National Defense Authorization Act (NDAA)		
	for Fiscal Year (FY) 2004, Public Law (P.L.)		
	108-136, amends title 5 United Status Code		
	(USC) by adding a new Chapter 99 entitled		
	Department of Defense (DoD) National		
	Security Personnel System (NSPS). Section		
	9902(j) of the statute provides the Secretary		
	of Defense authority to hire and set the		
	salary of newly appointed annuitants. The		
	following modifications have been made to		
	incorporate this change.		
	1. Added a new lookup type, lookup codes		
	and value set for Reemployed Annuitant		
	Reason		
	(CIVDOD_REEMPL_ANNUITANT_RSN).		
	2. Created a new GHR and NOA Family for		
	Reemployed Annuitant.		
	3. Created a new Person Extra Info and PA		
	Request Extra Info DDF for Reemployed		
	Annuitant.		
	4. Added an edit to check for Reemployed		
	Annuitant Reason for APPR, NAF and		
	TECH.		
	5. Added code to flow data from		
	Reemployed Annuitant PAR DDF to Person		
	Extra Info upon update for APPR, NAF and		
	TECH.		
	6. Created a new message		
	'CIV_INPUT_ANNUITANT_RSN' to show		
	when the edit to check for Reemployed		
CRT 04-12022-DoD	Annuitant fires.		

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Summary: Removed erroneous 355 and		
	AF	Other
Summary: A script has been developed		
and processed on the AF region to change		
the award type for the attached records from		
"06" to "9L". All these awards were affected		
on 01-JUN-2003. Process log program		
name is CRT04-12551-AFX.	AF	Awards
Summary: Cleanup of Dual FEHB element		
	AF	Other
	CDMS	Pay
	CI WIS	l ay
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- · ·	00140	0.1
	СРМЅ	Other
	ODI 40	Others
	CPMS	Other
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the problem.	AF	Cancellations
NAF Only		
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inbox with a bad error.		
Resolution: Added code to bypass the part		
	NAF AF	WIGIs
	ross actions and affected data for an employee. Process log name is 'CRT 04-12169-DOD'. Summary: A script has been developed and processed on the AF region to change the award type for the attached records from '06" to "9L". All these awards were affected on 01-JUN-2003. Process log program name is CRT04-12551-AFX. Summary: Cleanup of Dual FEHB element Entries for a specific employee. Process log program name is CRT04-12651-DOD. Summary: Pay Table Identifier Mass Change Process. This CRT allows for a change to the Pay Table Identifier in the Position DDF "US Federal Valid Grade Info". All positions with the old pay table identifier will be updated with the new pay table identifier as of the effective date entered. History records will be updated forward in time from the effective date, but not backward in time. The final parameter, "pay area code" is optional and can be used to narrow down the number of position extra information rows selected for update. Summary: Conversion of FEHB codes for Health Benefit plans 4N1 and 4N2 to SW1 and SW2 in certain counties in Pennsylvania. This CRT will only process against those records that were touched by previous CRT04-11941-DOD (still in the process log under that name). And even of that set only where the current codes are 4N1 or 4N2. Info will not be logged for people who had other than 4N1 or 4N2. Process log program name is CRT04-12860-DOD. Summary: Script to Update Erroneous Position Manpower PCN (4th Production Run Mar 04). Process Log Program is UPD_AF_POS_PCN_MAR-2004. Summary: A script had been created in Patch 52.6 (closed Remedy 14882) that made disappeared RPAs to show up again in the Cancellation/Correction screen. This script will be released every patch until we have corrected the software that is causing the problem. NAF Only Summary: AF NAF WGIs were erring to the inbox with a bad error. Resolution: Added code to bypass the part	area code" is optional and can be used to harrow down the number of position extra information rows selected for update. Health Benefit plans 4N1 and 4N2 to SW1 and SW2 in certain counties in Pennsylvania. This CRT will only process log under that awer to uched by program name. SCRT04-1196-1700 (2014)

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	Summary: NOA A89 WGI. Within Grade		
	Increase element not updating correctly.		
	Resolution: Added code to get the most		
	current effective start date to do the date		
Remedy 13900	track correction.	NAF Army	WIGIs
	Summary: NAF Pay Adjustment correction		
	errors out 'Locality adjustment must be null'.		
	Resolution: In a correction action, the		
	refresh process is recalculating the locality		
	adjustment and this was causing the error.		
	Modified the procedure in the GHR Pay		
	Caps package to set the "to" locality		
	adjustment, the "to" adjusted basic pay and		
	the "to" total salary to NULL for NAF		
Remedy 15756	positions.	NAF AF	Corrections
	Summary: NAF17 form is printing with		
	errors.		
	Resolution: Modified the following data		
	fields.		
	1. "APF/NAF Retirement" will now populate		
	properly.		
	2. "Security Data Type/Date" will now		
	populate from ppei.pei_information14 and		
	15.		
	3. "Salary" format is now set as		
	\$N,NNN,NNN.00.		
	4. "Dt Last Equivalence Increase" will pull		
	from the correct element.		
	5. "Posn NTE Date" will now populate from		
	position.attribute14.		
D	6. "Dt Formal Disp Act Exp" will now		D
Remedy 16021	populate from ppei.pei_information13	NAF AF	Reports
	Summary: NAF LWOP Accumulator not		
	automatically adding new LWOP hours.		
	Resolution: Modified code to increase the		
	NAF LWOP accumulator with the value		
	entered into Non pay Hours Minutes WGI for		D
Davis a di 10000	element Hours WGI Adjustment		Benefits and
Remedy 16039	Accumulator NAF.	NAF AF	Entitlements
	Summary: Effective date of recent action		
	replaces "Last Equivalent Increase".		
	Resolution: Modified code to ensure "Last		
Damady 10010	Equivalent Increase" only gets modified with	NIAE AE	Decesions
Remedy 16046	appropriate actions.	NAF AF	Reassignments
	LN Only		
	Summary: Termination isn't generating 355		
	RPA to WGI box 35 day in advance.		
	Resolution: Will now produce an NOA 355		
	RPA Thirty-Five days in advance of the Appt		
	NTE Date If the employee is a LN, AF, or	AF LN	_
Remedy 15933	Germany.	Germany	Separations
	Summary: Removed the duplicate Total		
	Pay Element and Change to lower Grade		
	RPA, NOA 713 for an LN Record. Process		
CRT 04-12194-AFX	log program name is CRT04-12194-AFX	AF LN	Other

	Demonstration Project Only		
	Summary: AF Lab Demo Bonus Info SIT is		
	not updating correctly.		
	Resolution: A script has been created to		
	put back the previous bonus information		
	along with the current bonus information in		
	the employee's record. This script will		
	create new rows based on history Data in		
	order to fix old Bonus Data. Script is	AF LAB	Other Mass
Remedy 15778	intended to 'Reg03' and CMIS.	Demo	Actions
	Summary: SPAWAR Demo Mass Pay Adj		
	process received Roll Back err.		
	Resolution: Will now use an order-by		
	clause on the main driving cursor to prevent		
Remedy 15809		Navy	Demo - SP
	Summary: Mass Lab Demo process	-	
	produced RPA/NPA/PAY500 twice for some		
	894s.		
	Resolution: Added a condition to the logic		
	to avoid creating duplicate RPA/NAP/		Demo Other
Remedy 16029	PAY500 Transactions.	Army	Mass Actions
	Summary: PARIS SF-50 output is dropping		
	characters.		
	Resolution: Increased the width of grade to		
Remedy 16099	four characters for Lab demo employees.	AF	Other
	Summary: Lab Demo processed the AF		
	Demo Bonus Payout effective 11-Jan-2004		
	for those employees who received a bonus		
	last year the RPAs rejected and flowed to		
	the WGI inbox. When the user opened		
	these RPAs and attempted to update HR,		
	they received the following error message:		
	If the NOA code is 991, only one award per		
	year for this award type (CIV_AWD_991_3)'.		
	The edit was preventing a second bonus		
	from processing if the employee received a		
	previous the bonus within 365 days of the		
	next bonus. The Business rule		
		AF Demo	
CRT 04-12569-AFX	ı ş	Lab	SF52/RPA
	Summary: Based on the number of retro		
	actions allowed, one or more Mass Salary		
	'894' can be processed on the same		
	effective date for 'SPAWAR Comparability		
	Increase' and 'China Lake Mass Payout'.		
	Also modified cursors to exclude the		_
CRT 04-13005-DoD	'CANCELED' actions.	CPMS	Demo - All
	ORACLE PATCHES		

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	Summary: Mass Updates button does not		
	select all of the records.		
	Resolution: Corrected in OTA Mini Pack H.		
	After the Mass Update button is clicked,		
	check boxes appear next to each name in		
	the list, and the Select all/Deselect all		
	buttons are enabled. All records selected		
	are updated according to data input on the		
	"Bulk Change" popup that appears after the		
	Mass Update button is clicked. Oracle		
Remedy 14220	Patch 2897819.	CPMS	Training
	Summary: This patch includes updated and		
	new online help files for Oracle Training		
	Administration Mini Pack H (June 2003).		
	Note: This is new Help information		
	corresponding to OTA Mini Pack H.		
	Basically, that means that some updated		
	information has been incorporated into the		
	Oracle Help Screens for OTA. As has		
	always been true, there are some OTA		
	screens where no specific window Help is		
	available. If a user clicks on the Question		
	Mark icon or uses Help/Window Help on		
	these screens, they will continue to see an		
	error notice similar to this. 'HTTP Error 404		
	An error occurred while retrieving Oracle		
	Applications Help information. Help target		
	CIV/B_BOARD_CG\$WINDOW_1 could not		
	be found.' This error does no harm; and		
	despite its appearance, OTA Oracle Help		
	actually is available. Just look on the left		
	side of the screen where the HTTP Error is		
	displayed, and there will be a find screen for		
	searching by topic (not that useful, but it's		
	there). Below the "Online Help" search		
	block is either a list of OTA topics or a		
	general heading such as Oracle Training		
	Administration that can be clicked on and		
	expanded to show the list of OTA topics.		
	From there, the process remains unchanged		
Oracle Patch	- double click the desired topic to see a fuller		
2988204	explanation.	Oracle	Training